Adoption Readiness Assessment and Maturity Model (RAMM) and Playbook

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BPM+

Health

Introducing BPM+ Health

- BPM+ is an open "community of practice"
- Based on industry standard languages
- Supported by commercial tools
- Focus is on advancing "sharable", interoperable processes

Background vector created by freepik - www.freepik.com

Five Thinks to Know

- Accelerate focus on adoption and use of BPM+ techniques in market
- Targeting high impact pilot/reference implementations
  - *Commencing project on HIE and Advanced Directives/Consent*
  - *Collaboration with educational institutions on BPM+ curriculum*
  - *Securing test sandboxes, modeling tools, etc. to enable the community*
- Round out BPM+ portfolio and community responsibilities
  - *Clarifying workgroup roles and their "interplay"*
  - *Advancing Situational Data Model and Notation, Pedigree and Provenance Modeling and Notation, Knowledge Package Model and Notation*
- Transitioning out of "start-up" mode
  - *New governance, bylaws, elections coming*
  - *Emphasis on member value proposition, modest growth*
  - *Advance community toward sustainability*
  - *Chartering BPM+ Steering Committee, Clinical Steering Committee, "Partner" Tier of Membership*
- Pro-Active engagement with peer efforts (CPG on FHIR, EBM on FHIR, ACTS)

BPM+ Health Work Groups

- Authoring
- Process Automation and Enablement
- **Organizational Adoption and Change Management**
- Academic and Professional Education
- Methodology

BPM+ Health Artifacts

- Field Guide to Shareable Clinical Pathways Version 2.0
- **Health Adoption Readiness Assessment and Maturity Model**
- **BPM+ Health Adoption Guide Playbook**

BPM+ Health Adoption Guide Playbook

- The BPM+ Health Adoption Playbook proposes an adoption and change management process for organizations seeking to translate sharable clinical pathways directly into local clinical processes and workflows.
- Outline:
  - Value Proposition
  - Maturity Model
  - Stakeholders
  - Adopting Clinical Practice Guidelines
  - Evaluation and Metrics
  - Lessons Learned

BPM+ Health Readiness Assessment and Maturity Model

- Uses:
  - Structuring the assessment of a healthcare facility's adoption practices
  - Guiding the adoption of improved clinical practices
- Capabilities considered:
  - Institutional standards/guidelines/policies
  - Stakeholder management
  - Adoption processes
  - Privacy/security/confidentiality
  - Skills and expertise
  - Knowledge assets, tools, and automation
  - Goals and measurement

BPM+ Health Adoption Guide Playbook: Engagement

- Review the BPM+ Health Adoption Guide Playbook
- Review the BPM+ Health Readiness Assessment and Maturity Model
- Identify ways to utilize BPM+ RAMM
- Identify ways to utilize BPM+ Playbook through a pilot
- Feedback to organization, the BPM+ community and industry

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What does your organization need to move forward with BPM+?

- Proposed support options
  - Information materials
  - Training
  - Support
    - Through individual calls with experienced community members about specific problems
    - Feedback and iterative edits to the document
  - Mentoring
  - Others?

Next Steps

- Publish the playbook as a "Release Candidate"

- Review the playbook

- Submit for vote as an official artifact